



Mobiliti Downloading Procedure

Overview

Mobile Banking allows customers to access their bank accounts and perform certain transactions via their cell phones. These functions include initiating transfers between accounts, viewing account balances and account history, and ATM & Branch search functions. You can pay bills through Mobile Banking; however, it must first be set up through Online Banking.

Activation

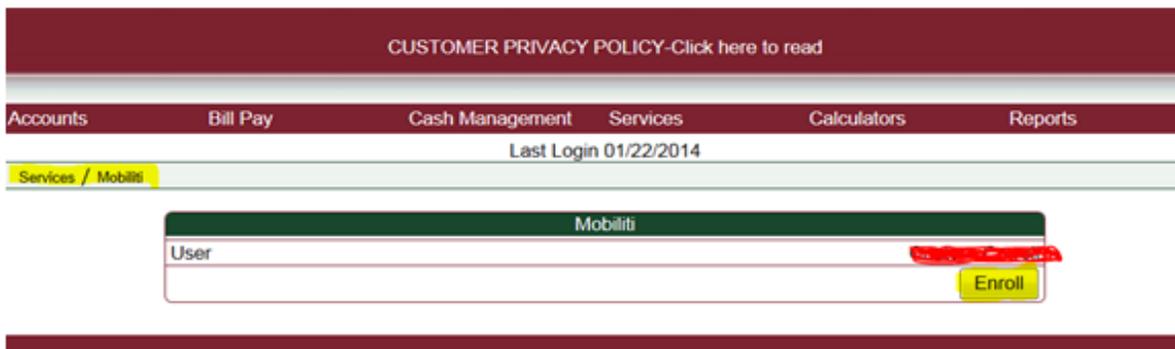
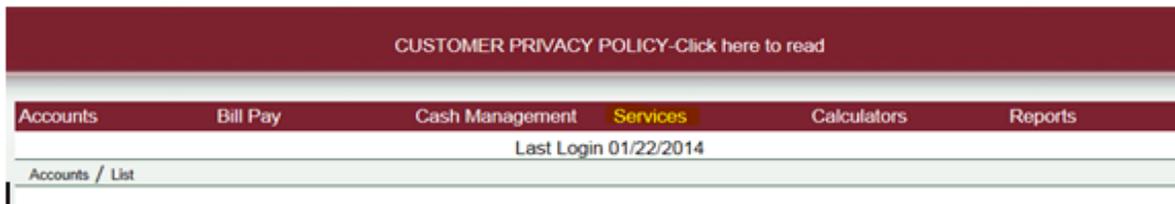
Customers wishing to activate Mobile Banking services can do so by logging into their Online Banking or downloading the app. Instructions and screenshots are as follows:

How to Download Touch Banking from the App store

1. Click on the App Store icon on your phone which will bring up the App store.
2. Click on the search option within the App store.
3. In the search field type in your search criteria type 'Astra Bank' and hit search.
4. Once the App store finds the Astra Bank App, you will receive a logo with an option to download the App for free.
5. Click on the Download option.
6. Once it has completed the download process it will have an Open button. You can either click on the Open button from within the App store or close the App store and locate the App icon that was downloaded to your phone.
7. Click on the App icon from your phone and that will bring you into the Astra Bank App where you can login and start using the Astra Bank App. The first page will prompt you for your username you login to Online Banking with.

How to Download an App from Online Banking

1. Login to Online Banking and go to *Services>Mobiliti*. If you are not already enrolled in Mobiliti you will need to complete the enrollment process, if you are already enrolled you will want to click on Manage Devices which will take you into the mobile options. Be sure to accept the Terms and Conditions.
2. From the My Devices tab locate your phone number and from the dropdown to the right of your number choose **Download the Application** and click Go.
3. A link to download the application will be sent to your mobile phone via a text message. Follow the instructions from the phone to download the application and refer to steps 6, 7, and 8 on Page 1.



Terms and Conditions for Mobile Banking

Thank you for using the Mobile Money Services ("Services") and any related Software ("Software") provided by [Astra Bank] ("Financial Institution") combined with your handheld's text messaging capabilities. By participating in the Services or using the Software, you are agreeing to the following terms and conditions, in addition to any terms and conditions to which you have previously agreed with respect to the underlying electronic banking and billpay services of which the Service is a part. Financial Institution in its discretion may modify these Terms and Conditions at any time. Standard messaging charges apply.

Terms and Conditions:

a. Program: Financial Institution offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over the Short Message Service (SMS), as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship with Financial Institution as well as providing a mobile phone number. The mobile phone number's verification is done by the user receiving an SMS message with a verification code which they will have to enter on the website. Additionally, customers may select the type of alerts and other preferences which will determine, together with their account data, the frequency of alerts delivered to the customer. This program will be ongoing. Standard messaging charges apply. Customers will be allowed to opt out of this program at any time.

I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

Check mark if you want Text Banking. This allows you to send text commands to inquire about basic account information.

Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

Send text commands (such as BAL) to your bank from your enabled phone to inquire about basic account balance and history information. Receive text message responses directly on your phone.

Compare Services

Features	Text Banking	Mobile Browser	Phone Application
Check account balance	✓	✓	✓
View transaction history	✓	✓	✓
Transfer money between accounts	N/A	✓	✓
Pay Bills	N/A	✓	✓
Find nearby ATMs or branch locations	✓	✓	✓

Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your phone

Time Zone:

2. Select the account you wish to access through Mobile Banking and confirm their nicknames

Eligible Accounts	Mobile Banking Nickname
<input type="checkbox"/> Simply Free Bus (*7184) Checking	<input type="text" value="1"/>
<input type="checkbox"/> Easy Free Int (*7196) Checking	<input type="text" value="2"/>
<input type="checkbox"/> 50 Free Int Chk (*3483) Checking	<input type="text" value="3"/>
<input type="checkbox"/> Consumer Sav (*7196) Savings	<input type="text" value="4"/>

What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

[View Example](#)

Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code

Activate

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 31727. To cancel, text "STOP" to 31727 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 785-335-2243.

You will receive a Text for your Activation Code Above

Other Services

Please enter your mobile phone number to register for other services.

Mobile phone number: For example, 5551234567

- Text Banking
- Mobile Browser

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 31727. To cancel, text "STOP" to 31727 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 785-335-2243.

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Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

Activation Successful

Print This Page for My Record

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Go to Mobile Banking Main Menu

Update your information anytime

Main Menu

Click the tabs below to manage your Mobiliti options

My Devices My Accounts My Profile

Device Details	Carrier	Status	I want:
7855273490	Verizon	Activated	Change my phone number <input type="button" value="Go"/>

If you check marked all of the boxes and also put in your cell phone number to have information sent to you, you will receive text messages to complete your Mobile banking set up for your phone.

Text messages you may receive:

Activation Code--which you will need to complete your process on your Computer

Text Messaging Code--Save this code for future use when you would like the bank to send you balances (BAL) etc to your phone in a text message.

Manage Devices

If a customer wants to stop using and un-enroll from Mobiliti, have them log into their Online Banking and go to *Services>Mobiliti>Click on Manage Devices> Then in the drop down choose "Stop using this device for Mobile Banking>Then click Go.*

To add a device, go to *Services>Mobiliti>Click on Manage Devices>Add New Device* and follow the instructions. You cannot add a device through Mobile Banking, only Online Banking.